

VOLUNTEER CHARTER AT BLUEGRASS IN LA ROCHE

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Every summer, Roch' Evénements association organizes Bluegrass in La Roche, an international festival dedicated to Bluegrass music. The organizing committee is composed of some fifteen volunteers and the festival is entirely run by more than 200 volunteers. The success of the festival depends as much on the conditions musicians and festival-goers are looked after and the organization of workstations, as on the musical performances of the groups on stage. A volunteer gives time, energy and engagement during the festival, without any financial compensation. This is why the notion of individual and collective pleasure is essential for a smooth operation. To this end, any volunteer welcomed and integrated into the Roch' Evénements association is asked to sign this volunteer charter. It defines the framework of the relations and rules established between the leaders of the association and the volunteers to guarantee the successful running of the festival. You are all welcome (within the limit of places and time slots available of course !!!)

ORGANIZERS' COMMITMENTS TO VOLUNTEERS

- Inform them about the content of the event, its operation, the distribution of the main responsibilities, as well as the safety and health rules in force. Welcome and have consideration for each volunteer.
- Offer them time slots and workstations according to their desires and availability.
- Define the missions, responsibilities and activities of each volunteer.
- Give them food and drink refreshments according to the hours and time slots worked.
- Provide them with the "special volunteer" T-shirt and the reusable glass of the festival.
- Be available to answer all questions of volunteers.
- Guarantee them the benefit of civil liability insurance in the event that the volunteer accidentally injures a person or causes material and real estate damage.

VOLUNTEERS' COMMITMENTS

- Bring their know-how, skills and time to fulfil the missions defined by the team leaders by delegation of the association committee.
- Respect the agreed time slots and schedules and give warning in the event of a problem (use phone numbers on the back of the badge).
- Agree any time changes with the team leader.
- Respect the other volunteers, team leaders, committee members and, of course, the musicians and festival-goers: stay calm, polite, helpful in all circumstances
- Follow the instructions issued by the managers, take care of all equipment used and any materials entrusted to them.
- Do not give away to anyone the volunteer T-shirt or the badge entrusted to them.

- Respect the environment: each volunteer must contribute to this through simple ways and concrete actions such as picking up waste, asking festival-goers to use selective sorting bins where possible, not throwing cigarette ends on the ground.
- Respect safety and health rules in force on the day of the festival.
- Respect basic hygiene standards and rules, especially when handling food, act professionally and conscientiously, do not smoke in enclosed spaces or in front of the public.
- Respect instructions given by security staff and do not hinder their action in case of evacuation of the site.
- Respect the spirit of the festival, the sustainable environment and the convivial atmosphere.
- Work a minimum time slot of 4 hours.
- Report any malfunction that could impact the smooth running of the festival

ATTITUDE AND BEHAVIOUR

- Convey the spirit of the festival: smiles, conviviality, openness and a respectful attitude are guarantors of success.
- Be responsible and exert self control at all times while at work stations.
- Drink alcohol responsible as it can lead to inappropriate behaviour.
- Help out other workstations when in need when it is possible.
- Respect the values, operation and organization of the Roch' Evénements association

TO CONCLUDE

A festival is a human adventure that can bring many beautiful surprises but that can also create trying conditions. It is important to act in a spirit of solidarity and teamwork: communicate, get to know each other, help each other out, be attentive to oneself and to others, know how to spot the difficulties and limits of each of us, but also how to be able to express one's own: no-one can be expected to achieve the impossible!

Volunteers are the link between festival-goers, organizers, artists, partners and elected officials. Through their attitude and enthusiasm, they infuse a dynamism and a mood that are vital and essential to the success of the festival.

This charter is valid without time limit, until denunciation by the signatory volunteer or the Roch' Evénements association. In case of non-compliance with this charter, the association reserves the right to interrupt the volunteer's activity at any time. However, it undertakes to explain the reasons for this.

La Roche, on.....

Name and surname of the volunteer

President of Roch' Evénements
 Christopher Howard-Williams